

Supplier Complaint

Supplier Response Letter



Supplier:	
Contact person:	
Phone:	
Date of Notification:	

Order Number:	
Description:	
Part Number + Revision:	

We accept the following decision regarding the complaint:

- ☐ **Return Shipment** – Goods return to supplier, RAWP* is recognized
- ☐ **Return Shipment** – Product return with RMA** number, RAWP* is recognized
RMA**
- ☐ **Special Release** – For the existing order Special Release, RAWP* is recognized
- ☐ **Special Release** – For the existing order rework will be performed, RAWP* is recognized
“Rework by IFR”

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- ☐ **Objection** – Complaint will not be acknowledged, RAWP* is rejected

Objection Reasoning *(Required if rejecting complaint)*

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*Reklamationsaufwandspauschale (*complaint handling flat fee*)

**Return Merchandise Authorization (*Rücksende- oder Rücksendeautorisierungsnummer*).